

DocuSign: Selecting the correct DocuSign account

Once you log in, you may have multiple accounts associated with your email address. DocuSign refers to the accounts as “users.”

UVA Clinical Research has two types of user accounts, DocuSign eSignature and DocuSign Part 11. Use the image below to help you navigate to the correct account.

To figure out when to use each account, please refer to our [DocuSign webpage](#).

The image shows a screenshot of the DocuSign login interface. At the top, the DocuSign logo is displayed. Below it, the heading "Select a user" is centered. A message states: "There are multiple users associated with this email address. Select a user to continue." Below this message are two user selection options, each with a blue profile icon and a red-bordered box around the user name. On the left side of the screenshot, two black arrows point from text labels to the corresponding user options. The first arrow points from "DocuSign eSignature" to the first user option, which is "University of Virginia - Clinical Research (Internet2 OBO) (NA2)". The second arrow points from "DocuSign Part 11" to the second user option, which is "University of Virginia - Part 11 Internet2 OBO (NA3)".