A Quick Reference Guide for Emergency Situations

Contact	Emergency & Actions to Take
Threat of injury, death, property damage	Active Shooter/Violent Incident –
property damage	RUN: Evacuate if a safe route is available and call 911 when safe to do so.
	HIDE: If it is unsafe to escape, hide in an area out of view and lock the door and block entry, stay behind solid objects away from the door, turn off lights and computers and silence cell phones.
	FIGHT: Be prepared to defend yourself if necessary.
CALL 911	Bomb Threat - Obtain as much information as possible i.e., location of the device, when will it go off, what it looks like, why was it placed, etc. Direct someone to call 911 from a different phone.
	Civil Disturbance
	Explosion - Evacuate and call 911 when safe to do so.
	Fire - Activate nearest fire alarm and evacuate. Call 911 when safe to do so.
	Medical Emergency - Follow directions from the 911 operator.
	Suspicious Object - Do not touch or disturb the object.
Facilities Issues	Elevator Outage
	Flooding - Do not touch electrical equipment if in contact with water. Remove sensitive items from area.
Call Health System	Freezer Outage - Request the School of Medicine spare freezer and/or dry ice.
Physical Plant at 924-2267	Gas Leak
	Odors Other Than Smoke
	Utility Outage: Electrical, Cooling, Heating, Power, Vacuum, Water, Sewer - Ensure that critical equipment is served by emergency power and functioning. Access extension cords and dry ice as needed.
Call Environmental Health & Safety at 982-4911	Hazardous Materials Spill – Move away from spill, isolate and deny entry to the area. Notify your supervisor. Trained employee cleans up spill with PPE and clean-up supplies.
	Computer Problem - Call HSTS Help Desk at 924-5334.
Technology Issues	Telephone Outage in 1222 JPA/FUS/McKim Hall/PCC/West Complex – Call HSTS Help Desk at 924-5334 from a working device.
	Telephone Outage In All Other Locations – Call UVA Help Desk at 924-4357 from a working device.