ASPIRE

Mission
To provide excellence, innovation and superlative quality in the care of patients, the training of health professionals, and the creation and sharing of health knowledge within a culture that promotes equity, diversity and inclusiveness.

Values
To accomplish our vision means to live our values. All Medical Center employees must agree to live the following ASPIRE behaviors:

Accountability
Acknowledging and assuming responsibility for where we have succeeded and failed in terms of our actions, decisions, policies and results
- Own your commitments and outcomes
- Define and set clear expectations
- Be responsible for your mistakes and help to create solutions

Stewardship
Responsible and carefully managing our resources and commitment to continual improvement and learning while acknowledging shortcomings or problems in our journey
- Reduce waste
- Commit to continuous improvement in all you do
- Provide value-added work

Professionalism
Approaching all that we do, in a collaborative way, to deliver excellent care through the lens of helpfulness, positivity, kindness and competency
- Offer help
- Act conscientiously
- Be courteous
- Be present
- Act collaboratively

Integrity
Being honest, open and fair through our behaviors, attitude and treatment of others
- Be transparent
- Promote fairness
- Leverage talent
- Respect confidentiality

Respect
Being mindful of building a diverse and inclusive environment while showing compassion for everyone through our caring and intentional way
- Engage in active listening
- Be inclusive in decision making and planning
- Set and clarify expectations for follow-up

Excellence
Conducting ourselves in a manner that surpasses ordinary standards through our preparation, collaboration and proactiveness in all that we do
- Focus on service
- Anticipate needs
- Promote growth

In all that we do, we work to benefit human health and improve the quality of life. We will be:

- Our local community’s provider of choice for its healthcare needs
- A national leader in quality, patient safety, service and compassionate care
- The leading provider of technologically advanced, ground-breaking care throughout Virginia
- Recognized for translating research discoveries into improvements in clinical care and patient outcomes
- Fostering innovative care delivery and teaching/training models that respond to the evolving health environment
- A leader in training students and faculty in providing healthcare free of disparity

I commit to demonstrate these ASPIRE behaviors with all people that I encounter at UVA Health System. In addition, I will recognize my fellow team members who role model these behaviors. My signature indicates my commitment.

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Signature

Date