

UVa Health System VPN Access on the iPad

UVaHS VPN connections should be made when secure assets, such as Epic, need to be accessed and your device is unable to connect to the internal hscs-wireless Wi-Fi network.



Confirm the f5 VPN app has been added to your iPad. You should find the icon as seen here. If you do not have this app go to the Apple App Store, search for **F5 BIG-IP Edge Client** and download this free app.

1) Open the **f5 Edge Client** app.



2) Tap the blue arrow to the right of **Configuration**

3) Now choose **Add Configuration...**



4) Enter any desired text in the **Description** field. Add **uplink.healthsystem.virginia.edu** to the **Server** field. Next add your Health System User ID in the **Username** field. No password is needed. When complete tap **Save**.

5) With the app configured use this screen to initiate your VPN connection. Now tap **Connect**.





6) In the **VPN Connection** popup enter your User ID and the seven digit number generated using your VPN Key Fob Token. Then tap **OK**.



- 7) You should now be securely connected to the Health System network. You can confirm this by seeing the **VPN** box in the upper left corner of the iPad screen as seen above. When the VPN indicator is visible you can then use secure assets such as **Epic Hyperspace** via the **Citrix Receiver**.
- 8) To disconnect your secure VPN connection once again open the **f5 Edge Client**. Now you can choose the **Disconnect** button. Once disconnected the VPN indicator should no longer be visible in the top left corner of the iPad screen.

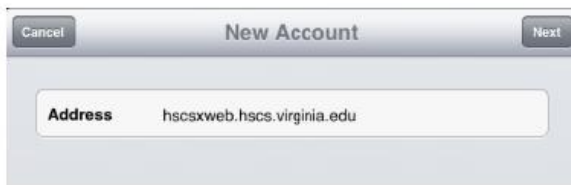
Citrix Receiver Access to Epic on the iPad

To setup and use the Citrix Receiver you will need to be securely connected to the Health System network. Authorized secure access internally is only available on the hscs-wireless Wi-Fi network. If connected from another Wi-Fi network use the Health System f5 VPN.



Confirm the Citrix Receiver app has been added to your iPad. You should find the icon as seen here. If you do not have this app go to the Apple App Store, search for **Citrix Receiver for iPad** and download this free app.

- 1) Open the **Citrix Receiver for iPad** app. Tap **Add Account**.



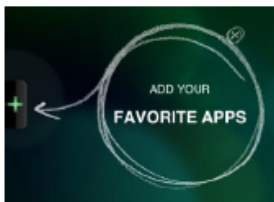
- 2) In the address field enter **hscsxweb.hscs.virginia.edu** and then click **Next**.

- 3) Add your Health System network ID in the **username** field. Enter your account password which will need to be followed with our domain **hscdom** as seen here. When complete tap **Save**.



Please note that your password will not be stored here.

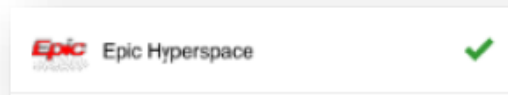
The app will ask for your password when needed to ensure maximum security.



- 4) Tap the green plus sign to add the Citrix apps you would like to have access to.

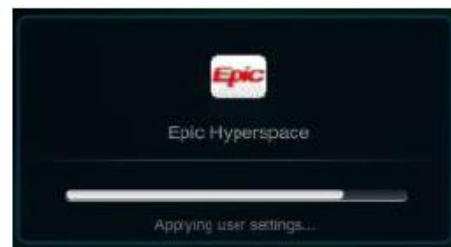
- 5) Depending on your department and other factors the available Citrix apps will vary. You may or may not find folders to navigate to select the additional apps. The **Epic Hyperspace** app should be visible. Tap the **+** to the right of **Epic Hyperspace**.

You will now have a green checkmark indicating this app has been added to your favorites and will be available each time you use the app.

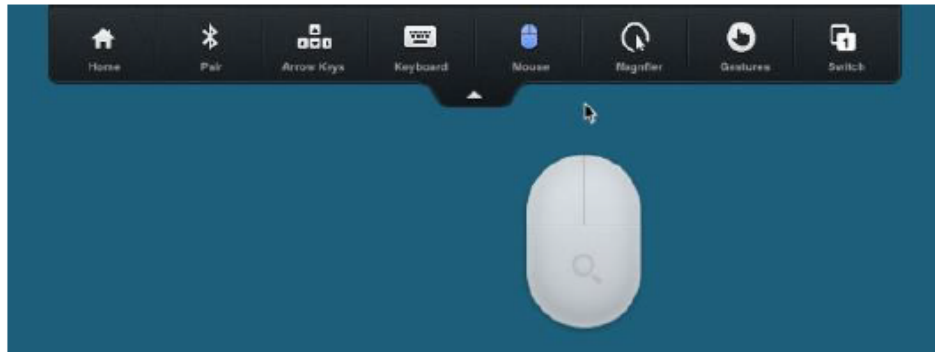


Tapping the blue arrow will close the app selection screen and take you to your favorites.

- 6) Tapping any of the apps, such as **Epic Hyperspace**, will launch the connection and you will be prompted by Epic for your logon credentials.



- 7) Once you have the app open you can modify user interface settings and access other functions. Tap the arrow at the top of the screen for these features. With the **Mouse** active you have a virtual mouse on screen that reacts similarly to a touch pad on a notebook computer. This gives you recognizable left and right click features. Double tapping the on-screen mouse activates a handy zoom feature. You can also access, **Arrow Keys, Keyboard** and other helpful gestures such as **Three Finger Tap** for keyboard.



- 8) Expanding the app to full screen works just like in Windows. Either double tap the blue bar at the top of the app or single tap the maximize button on the right corner.

