

## Scenarios

- A patient questioned if a front desk person of color is “one of the girls from the hood.”
- A patient asked me if I was a US Citizen and/or where I had trained. I am Hispanic/Latinx.
- A patient refused to see me – “you can’t touch me” - because I am Black.
- A resident, who has a slight accent, introduced herself as Dr. \_\_\_\_\_ (eg, Asian name). The patient doesn’t call the Dr. by her last name and makes comments about the “funny sounding name.”
- A family member accompanying the patient made comments about the sexuality of one of the techs.